

Arthurs Fuel
External Emergency Response Procedures



In accordance with O. Reg 211/01 the following External Emergency Response Procedures are in place at the Arthurs Fuel propane bulk plant regarding response outside the property and to ensure safety for the surrounding public.

In case of a fire or release incident, Arthurs Fuel personnel have been instructed to follow emergency shutdown procedures and evacuate. As soon as the staff have evacuated the area they are to contact emergency services (911) and provide them with the address and details of the incident. When the Grand Valley and District Fire Department arrives they will continue the evacuation process of nearby public receptors if deemed necessary by the Fire Department. Arthurs Fuel staff will offer advice and assistance to the emergency responders if requested.

When an emergency is taking place at the facility, the Emergency Co-ordinator (or alternate) at the site will be responsible for:

- Ensuring all personnel are accounted for
- Communicating with and assisting emergency responders upon arrival
- Determine if further assistance through activation of ERAC is required

The surrounding public within the hazard distance will be receiving notification letters from Arthurs Fuel that informs them that in the event of an emergency they are to adhere to instructions from the local emergency responders for their recommended action and potential evacuation.

	Emergency Number	Phone Number
Fire Department	911	519-928-3460
Police Department	911	1-888-310-1122
Ambulance Services	911	519-941-2410
Arthurs Fuel	Direct: 519-941-0004 Toll Free: 866-644-9326	Direct: 519-941-0004 Toll Free: 866-644-9326
ERAC Emergency Responder	1-800-265-0212	
MOE – Spills Action Centre	1-800-268-6060	
Canutec	(613) 996-6666	(613) 992-4624
Canutec by Cell Phone	*666	